



## **PUBLIC NOTICE**

### **REMINDER ON STEPS TOWARDS IMPLEMENTATION OF THE NEW POSTAL SERVICES (GENERAL) REGULATIONS, 2016**

The Postal Services Act No. 22 of 2009 mandates the Zambia Information and Communications Technology Authority (the “Authority”) to regulate the provision of Postal and Courier Services in Zambia.

Following the issuance of the Postal Services (General) Regulations, Statutory Instrument No. 31 of 2016 by the Minister of Transport and Communications in 2016, the Authority hosted an explanatory workshop on the implementation of the Regulations on 11<sup>th</sup> November 2016. The workshop was sequentially followed by one-on-one meetings between the Authority and some of the existing Postal/Courier Operators.

In line with the above, the Authority wishes to **REMIND** all existing and potential Postal and Courier operators to ensure that they are licensed on or before 31<sup>st</sup> March 2017. Commencement of compliance, enforcement and consumer protection will start on 1<sup>st</sup> April 2017.

Operators are therefore urged to proceed by filling in the application forms and submitting the complete documents, along with the relevant attachments to the Authority. The application forms can either be collected from the Authority or may alternatively be downloaded from the website [www.zicta.zm](http://www.zicta.zm).

We look forward to your usual cooperation in this regard.

For further details or clarification, contact the Authority on the following numbers or visit us at the following address;

**Plot 4909, United Nations Avenue Corner of Independence Avenue,  
Lusaka.**

**Tel: 0211-378200, 0211-244427, 0211-246698**

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Issued by

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